

MONEYBACK POLICY



Your satisfaction is our top priority and we're confident with our services, you'll be pleased with our services. In case you still decide that our services do not sufficiently meet your needs.

Cancel at any time for a Refund

Conditions for Refund:

- Cancel within first 30 days you receive a full refund on your hosting service.
- Cancel after 30 days you receive a prorated refund for the remainder of your hosting term.
- If you register a domain or any hosting add-on (Extra IP Address, RAM, CPU Cores, Bandwidth, Operating Systems, Backup Services, Management Services, and Paid SLA) with CtrlSwitches when signing up, there is a domain fee that is non-refundable. This not only covers our costs, but ensures that you won't lose your domain name. You'll be free to transfer it (after required lock periods) or simply point it elsewhere at your convenience. You retain ownership of your domain until the end of its registration period unless you elect to extend it.
- Our money-back guarantee applies to only hosting plans, but does not apply to most add-on's or domains, given the unique nature of their costs.
- There are no term commitments associated with your CtrlSwitches account. There are no hidden fees or penalties for ending your term early should you elect to do so.